**TRANSPORTATION PROVIDER PROFILE**

**1. Organization/Agency Information**

**Name of agency/organization**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **Type of organization:** [ ]  Public [ ]  Private [ ]  Nonprofit

**Name of transportation program:**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Address:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Telephone:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **TTY:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Fax:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Website: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Member of** [ ]  Local/national chamber of commerce [ ]  Better Business Bureau

 [ ]  Professional membership organization (e.g., CTAA, TLPA, APTA)

 Org. name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Receives** [ ]  federal funding [ ]  state funding [ ]  local funding [ ]  private funding

 [ ]  Medicaid [ ]  Veterans-related funding

**Contact name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Title:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** **E-mail: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Schedules:** [ ]  Published schedules/ride guide [ ]  on Internet

 [ ]  Recorded information number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Where updates during inclement weather are posted: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**2. Service Characteristics**

**Service area:**  [ ]  local [ ]  long distance [ ]  commuter/express [ ]  shuttle/feeder route

**Areas served in the community: \_\_**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Days/hours of operation:** [ ]  Monday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Tuesday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Wednesday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Thursday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Friday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Saturday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Sunday Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  Holidays Hours:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Provides ADA-complementary service?** [ ]  Yes [ ]  No

**Type of route:** [ ]  fixed route [ ]  deviated fixed route [ ]  demand-response

 [ ]  flexible route [ ]  shuttle/circulator [ ]  other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Type of schedule:** [ ]  fixed stops [ ]  demand-response scheduling

**Type of service:** [ ]  transit stop [ ]  door-through-door [ ]  door-to-door [ ]  curb-to-curb

**Service fee:** [ ]  sliding scale $ \_\_\_\_\_\_\_ [ ]  discounts available

 [ ]  flat rate $ \_\_\_\_\_\_\_ [ ]  free

 [ ]  mileage rate $ \_\_\_\_\_\_\_ [ ]  donations accepted

 [ ]  in-kind payment [ ]  other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Form of payment accepted: [ ]  cash [ ]  token only [ ]  smart card [ ]  debit/credit card [ ]  transfer coupon [ ]  voucher

#  [ ]  transit pass [ ]  ID only (e.g., military, work ID)

 **[ ]** contract only **[ ]** direct billing to agency

**Reservations:** [ ]  no reservations needed [ ]  same day reservations

 [ ]  schedule \_\_\_\_hours/days in advance

 [ ]  Cancellation policy: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**3. Vehicles**

**Average age of fleet:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Size of fleet:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Insurance?** [ ]  Yes [ ]  No **Exp. date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**State/local certification?** [ ]  Yes [ ]  No

**Head Start compliant?** [ ]  Yes [ ]  No

**Type of vehicles:** [ ]  bus (capacity: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

 [ ]  taxi [ ]  van (capacity: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

[ ]  private vehicle [ ]  other

**Features:** [ ]  low-floor [ ]  talking signs [ ]  visual display

 [ ]  wheelchair ramp [ ]  wheelchair lift (weight limit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

 [ ]  bike rack [ ]  wheelchair securement system

 [ ]  seat belts [ ]  # of wheelchair spaces: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 [ ]  4-wheel drive [ ]  accommodates scooters/oversize wheelchairs

 [ ]  seat belts [ ]  other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**4. Drivers**

**Type of drivers:** [ ]  paid, regular employees [ ]  volunteer drivers

**Driver training:** [ ]  first aid/CPR [ ]  wheelchair securement

 [ ]  CDL [ ]  medical emergency procedures

 [ ]  sensitivity/awareness training [ ]  PASS (Passenger Service and Safety)

 [ ]  child passenger safety [ ]  defensive driving

**Driver testing:** [ ]  Drug/alcohol [ ]  Motor vehicle record

 [ ]  Criminal background [ ]  Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Languages spoken (incl. sign language): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**5. Riders**

**Riders served:** [ ]  general public [ ]  people w/disabilities

 [ ]  adults only [ ]  teens [ ]  children

 [ ]  older adults [ ]  veterans [ ]  other: \_\_\_\_\_\_\_\_\_\_\_\_

**Rider eligibility criteria:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Purpose of rides:** [ ]  medical/health care [ ]  religious events [ ]  childcare

 [ ]  employment [ ]  social/recreational activities [ ]  shopping

 [ ]  volunteer activities [ ]  any purpose

**Escorts:** [ ]  escorts provided [ ]  escorts NOT provided

 [ ]  escorts ride for free [ ]  escorts pay fare $ \_\_\_\_\_\_\_(amount)

**Policy on animals: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**6. Other Features**

[ ]  **Travel orientation** [ ]  **Travel training** [ ]  **Guaranteed ride home program**

**Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**