

“Transportation is not an issue if you have it, but a constant source of worry and anxiety if you don't.” *Anna*

# Valley Transportation (V-Tran)

Rockingham County, Harrisonburg City VA



# Harrisonburg City & Rockingham County VA Community Assessment Challenges 2016



# The Question....

How can we provide timely access to follow up medical appointments within 7 days after discharge for SRMH patients in Rockingham County and Harrisonburg City who:

- Have limited access to and knowledge of reliable transportation
- Have Diabetes, COPD, Sepsis, Heart Failure or Pneumonia and are at high risk for readmission
- Are 60 years of age or older or people with disabilities

# The need for V-Tran based on customer and stakeholder interviews

- Customers hope for the dignity of choice
- Medicaid funded services are unreliable and undesirable
- Customers desire safe, reliable and friendly door through door services
- Health care providers support a community solution to missed appointments



# V-Tran opportunities for assistance

## Transportation Options Card

\_\_\_ Harrisonburg Paratransit 540-432-0492  
Harrisonburg City public transportation for persons with disabilities.

\_\_\_ Rockingham County Transportation Program 540-432-8646 for adults 60 and over or adults with disabilities.

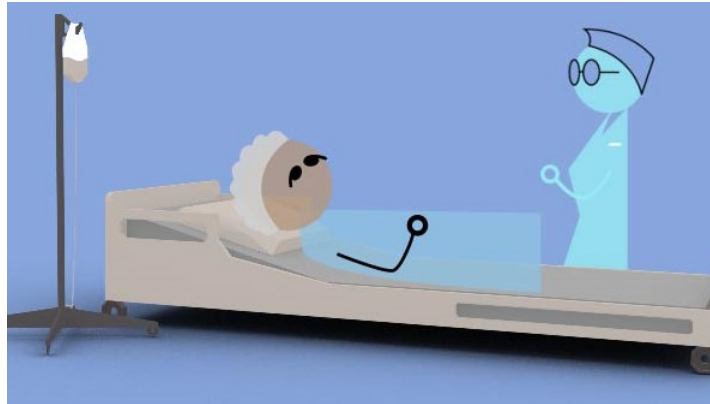
\_\_\_ VPAS Senior Transportation 540-383-6855 for adults 60 and over or adults with disabilities.

\_\_\_ Non-Emergency Medical Transportation may be available if you have Fee-For-Service (FFS) Medicaid, Managed Care Organization (MCO), or Commonwealth Coordinated Care Plus (CCCP+).

### Round Trip Cab Fare Estimates:

Harrisonburg to Sentara RMH: \$24  
Fulks Run to Sentara RMH: (53 miles) \$ 98.90  
Grottoes to Sentara RMH: (22 miles) \$43.10  
Broadway to Sentara RMH (38 miles) \$71.90  
Elkton to Sentara RMH (38 miles) \$71.90  
Bridgewater to Sentara RMH (18 miles) \$35.90  
Briery Branch to Sentara RMH (38 miles) \$71.90

Call for more information.  
Prices subject to change.



## Transportation Navigator

## Ride Scheduler

☐ One-Way ☐ Round Trip

Date Of Ride

Pickup Time

Appointment Time

Return Time

--Select Previous Address--

Pick Up Name

Pick Up Phone

Pick Up Address

Pick Up Suite #

Pick Up City

Pick Up State

Pick Up Zip

--Select Previous Address--

Destination / Dr's Name

Destination Phone

# Anticipated structure of V-Tran

- Transportation Coordinator
- Transportation Navigator Coordinator
- Paid and volunteer drivers

# Funding for V-Tran

## Local Support

The Community  
Foundation  
RMH Foundation  
United Way

## Grants

State and Federal  
Sentara Healthcare  
Health Insurance  
Companies

## Customer Contributions

Sliding fee scale  
Suggested donation  
Pre-purchase tickets

# Participating Organizations

Healthy Community Council

Valley Program for Aging Services - AAA

James Madison University

Way to Go Inc.

United Way of Harrisonburg and Rockingham County

Sentara RMH Medical Center

Rockingham County Virginia



# The Grant Team

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